Bot Development



Al Analysis for Automated Development

Predictive Intent Analysis for bots to use in thier interactions with the user to learn and determine user behaviour and emotion. This allows for the bot to expand its knowledge pool on its own without the need for a developers involvement.

Industry Expertise

We've catered to many industry, namely, for Banks, Warranty service providers, Retail Chains, Technology Manufacturers, Real Estate Developers and Utility providers. We designed and developed bots for their unique requirements.



Customer Centric Interaction Design

We design conversations with the customer in mind and how those interactions would benefit the business customer relationship. We are aware of the criticality of the enforcement of BCP in your business and we want to make sure that our SLAs are feasible in terms your customer base. We are focused towards relaying the right level of KPIs to suit your business analysis needs

Platforms

With extensive knowledge and experience in numerous bot platforms, we design some of the best interaction and conversational experiences, focused at elevating the customer fulfillment journey.

